



**COUNTY OF LOS ANGELES
TREASURER AND TAX COLLECTOR**

500 WEST TEMPLE STREET
SUITE 437
LOS ANGELES, CALIFORNIA 90012

MARK J. SALADINO
TREASURER AND TAX COLLECTOR

January 23, 2006

Mr. T.J. Walker
1905 S. Clarkson Street
Denver, Colorado 80210

Dear Mr. Walker,

I am writing to tell you how pleased I am with your Virtual Check application, and how much I appreciate your support and commitment to customizing Virtual Check to meet our unique needs.

If Los Angeles County were a state it would be the 9th most populous, and our enormous size and transaction volumes pose equally enormous challenges whenever we develop a new system or service. Despite those challenges, Virtual Check performed perfectly even during our peak property tax collection period. We have heard nothing but compliments from our constituents, and we are thrilled to be able to offer them such a convenient, secure and reliable online payment method.

As you know, dealing with Los Angeles County can be difficult at best. Satisfying the demands of Los Angeles County is often impossible. Nevertheless, you were right there for us every step of the way to make Virtual Check work in our environment. You provided us with service that went far beyond my expectations, while charging us only a small fraction of what we would usually expect to pay for similar IT services.

Virtual Check has been a tremendous success for us, and it is serving the people of Los Angeles County very well. Virtual Check would be a bargain at twice the price, and I wholeheartedly endorse it!

Very truly yours,

A handwritten signature in blue ink that reads "Mark J. Saladino".

Mark J. Saladino